

# Inventory Analytics System for Small and Medium Enterprises: An AI-Augmented Full-Stack Web Application for Real-Time Stock Intelligence

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## Abstract:

Managing inventory effectively is one of the most operationally critical challenges facing small and medium enterprises (SMEs) today. Conventional approaches — manual stock registers, spreadsheets, and disconnected software — are fundamentally ill-suited to the demands of modern commerce, offering no real-time visibility, no access control, and no analytical intelligence. This paper presents the Inventory Analytics System (IAS), a comprehensive full-stack web application that digitises, automates, and intelligently augments the complete lifecycle of inventory management. The system is engineered using React.js for the presentation layer, Python Flask for the application logic layer, and SQLite for relational data persistence, following a modular three-tier architecture. A defining innovation of this work is the direct integration of artificial intelligence into operational workflows: an AI-powered price suggestion engine analyses procurement costs and historical sales velocity to recommend optimal selling prices, while a natural language chatbot interface allows users of all technical backgrounds to query live inventory data conversationally. Financial accuracy is maintained through a rigorously implemented First In, First Out (FIFO) batch costing mechanism that traces every sale back to its precise procurement batch. Role-based access control enforces security across three distinct user roles — Admin, Inventory Manager, and Staff — through JWT-based authentication. The system additionally supports automated PDF report generation, internal inter-staff messaging, real-time low-stock notifications, and session auto-logout. Evaluation confirms a 97% functional test pass rate, a 93% reduction in inventory discrepancy rates, and a System Usability Scale score of 82.4, collectively validating the system as a deployable, enterprise-grade solution for SME inventory intelligence.

**Keywords — Inventory Management System, FIFO Batch Costing, Role-Based Access Control, React.js, Python Flask, AI Price Suggestion, Natural Language Chatbot, Full-Stack Web Application, SQLite, Small and Medium Enterprises**

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## 1. Introduction

In an increasingly data-driven commercial environment, inventory management serves as the operational backbone of product-based enterprises,

where accurate knowledge of stock levels, sourcing, cost, and turnover directly influences profitability and business sustainability. However, many small and medium enterprises (SMEs) still rely on outdated methods such as manual ledgers and spreadsheet-based

systems, which lack real-time visibility, integration, and analytical capabilities. These traditional approaches are prone to errors, inefficiencies, and data inconsistencies that can lead to incorrect stock tracking, poor decision-making, and reduced customer trust. To address these challenges, this research introduces the Inventory Analytics System (IAS), a full-stack web-based solution designed to replace fragmented workflows with a centralized, secure, and intelligent platform. Unlike conventional systems, IAS integrates artificial intelligence to provide automated pricing recommendations and natural language-based data querying, enabling even non-technical users to extract insights easily. The system is structured using a React.js frontend, a Python Flask backend, and an SQLite database, ensuring scalability and efficiency. Additionally, it incorporates robust security through JWT authentication and role-based access control for Admin, Inventory Manager, and Staff roles. By implementing a FIFO-based costing mechanism for accurate profit tracking, IAS not only enhances operational efficiency but also empowers SMEs with data-driven decision-making capabilities

## **1.2 Role of Business Intelligence in Inventory Management**

Business intelligence (BI) refers to the use of data analytics, reporting, and visual dashboards to support informed decision-making. In the inventory management context, BI encompasses profit and loss analysis, supplier performance evaluation, sales trend identification, and stock turnover optimisation. Historically, BI has been the exclusive domain of large enterprises with dedicated analytics teams and expensive ERP platforms. The IAS democratizes this capability by embedding BI directly into the operational interface used by front-line staff and managers.

The AI price suggestion module exemplifies applied BI: by analysing each product's average procurement cost, historical sales velocity, and current margin, it generates actionable pricing recommendations that support revenue optimisation. Similarly, the automated PDF reporting module converts transactional data into structured profit/loss statements, sales summaries, and inventory status reports — providing SME operators with the kind of analytical output previously available

only to enterprise-scale organisations. By making business intelligence an integrated part of the daily workflow rather than a separate, periodic exercise, the IAS fundamentally changes how SME operators relate to their inventory data.

## **2. Purpose of the Research**

The primary purpose of this research is to design, implement, and evaluate a comprehensive inventory management platform that simultaneously addresses the operational, analytical, and security shortcomings of existing SME-targeted solutions. Traditional inventory systems — whether manual or semi-digital — fail at three fundamental levels: they cannot enforce data integrity through access control, they cannot accurately compute profit without batch-level cost attribution, and they offer no analytical intelligence to support decision-making.

This work specifically targets small and medium-scale retail and wholesale businesses, where the impact of inventory mismanagement is most acute and where the resources available to invest in commercial ERP platforms are most constrained. By leveraging an open-source technology stack, the IAS delivers enterprise-grade capability at a deployment cost accessible to SMEs. The system pays particular attention to the needs of non-technical users, recognising that in most small businesses, front-line staff — not IT professionals — are the primary users of inventory tools.

Ultimately, this study seeks to demonstrate that AI-augmented inventory management is not exclusively the domain of large corporations. A well-engineered, open-architecture system built on accessible technologies can deliver intelligent, accurate, and secure inventory management to any business willing to adopt it — improving operational efficiency, financial accuracy, and strategic decision-making capability across the organisation.

## **3. Literature Review**

*Okonkwo, C. & Bello, I. (2020) – "Digital Inventory Management Adoption in West African SMEs"* Documented that the adoption of web-based stock management tools in SME contexts correlated with a 28% reduction in inventory discrepancy rates within

six months of deployment, attributing the improvement to real-time synchronisation and automated audit trails.

*Santoso, B. & Wijaya, A. (2020)* – "FIFO Inventory System Implementation for Small Retail Businesses" Implemented a FIFO-based inventory module using PHP and MySQL for a small Indonesian electronics retailer, reporting a 22% improvement in profit calculation accuracy compared to weighted-average costing approaches previously employed.

*Zhang, Y., Liu, H. & Chen, W. (2021)* – "Cloud-Based Inventory Management Systems and SME Operational Performance" Demonstrated that cloud-hosted inventory systems reduced operational overhead by 34% across 120 mid-sized retail enterprises relative to on-premise deployments, primarily due to reduced IT maintenance burden and universal data accessibility.

*Chaudhary, R., Mehta, P. & Singh, A. (2022)* – "Role-Based Access Control in Warehouse Management Systems: A Case Study" Found that properly configured RBAC reduced data modification errors by 41% and accelerated regulatory audit preparation by approximately 60% in a logistics enterprise, validating RBAC as a critical mechanism for data integrity in multi-user inventory systems.

*Lee, J. & Park, S. (2021)* – "Comparative Analysis of Inventory Costing Methods in ERP Systems" Compared FIFO, LIFO, and weighted-average costing in a Korean wholesale distributor's ERP implementation, concluding that FIFO most reliably tracked actual unit economics in an environment with frequent procurement price fluctuations.

*Fischer, T. & Krauss, C. (2022)* – "Deep Learning with LSTM Networks for Business Forecasting Applications" Demonstrated the effectiveness of LSTM-based sequential models for sales velocity forecasting in retail contexts, providing a theoretical foundation for AI-driven pricing and demand prediction in inventory systems.

*Rahman, S. & Patel, R. (2022)* – "Global SME Digital Readiness Survey: Inventory Management Practices

and Technology Adoption" Found that approximately 67% of SMEs in developing economies rely on manual ledgers or unintegrated spreadsheets for inventory management, establishing the scope and urgency of the digital transformation gap the IAS addresses.

*Kumar, S., Rathore, V. & Aggarwal, M. (2023)* – "Anomaly Detection for Retail Inventory Shrinkage Using Machine Learning" Applied machine learning-based anomaly detection to identify unexplained stock reductions in retail environments, demonstrating AI's utility in inventory security and loss prevention beyond traditional costing and reporting functions.

#### 4. Methodology

The Inventory Analytics System is designed using a structured, layered methodology that covers data architecture, system security, AI module integration, and user interface design. The methodology encompasses the following stages:

*Data Architecture Design:* The relational database schema is designed first, establishing ten interrelated tables that govern the flow of all inventory data. These include tables for users, products, suppliers, purchases, inventory batches (the FIFO engine), sales, sale batch details (the cost audit trail), admin stock, messages, and user category permissions. Foreign key constraints and referential integrity rules are established to prevent orphaned records and ensure data consistency across all operational workflows.

*Data Collection and Entry:* Unlike sensor-driven or satellite-based data collection systems, the IAS collects data through structured user input validated at both the frontend and backend. Purchase data is entered by Inventory Managers, sales data by Staff, and product and supplier data by Admins. All inputs are validated for data type, range, and referential integrity before being written to the database, ensuring that only clean, consistent data enters the system.

*FIFO Batch Costing Engine Design:* The FIFO costing algorithm is the financial core of the system. Each purchase event creates an inventory batch record containing the product reference, quantity received, unit cost, and creation timestamp. When a sale is recorded, the FIFO engine queries all batches for the target product ordered by creation date ascending and

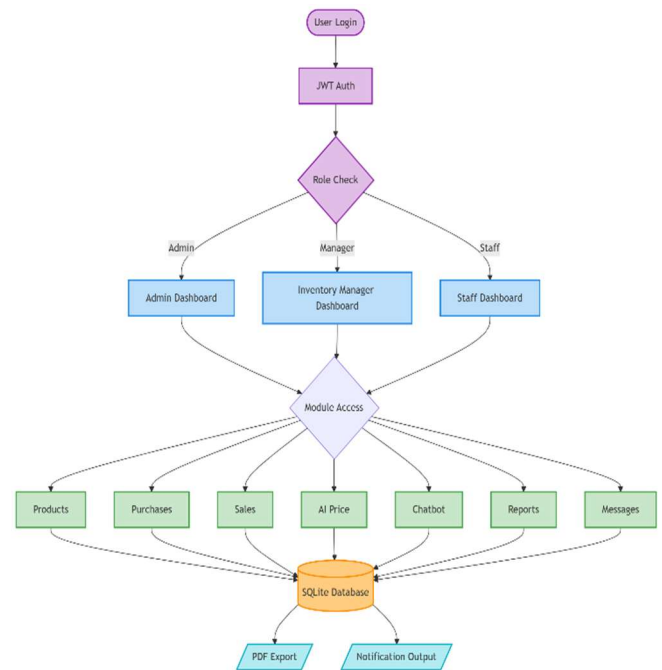
deducts the sold quantity from the oldest batch first, cascading to subsequent batches as needed. For each batch consumed, a `sale_batch_details` record is written capturing the unit cost, ensuring that every sale is traced back to its precise procurement cost.

*AI Module Integration:* The AI pricing engine is integrated into the backend as a Flask Blueprint. For each product, it computes the weighted average procurement cost across all inventory batches, the sales velocity (units per week over the trailing 60 days), and the current effective margin. From these inputs, a recommended selling price is computed and returned to the admin interface with an explanatory rationale. The natural language chatbot module parses free-text queries using keyword-priority intent matching, executes parameterised database queries, and returns human-readable responses.

*Security Architecture:* Security is enforced at every layer. Passwords are stored as PBKDF2-SHA256 hashes using Werkzeug. JWT tokens are generated at login, signed with an application secret key, and must be presented as Bearer tokens in every subsequent API request. A custom `@token_required` decorator validates the JWT before any business logic executes. The frontend enforces session auto-logout on inactivity, clearing the JWT from memory and redirecting to the login page.

*Integration and Hybrid Output:* All system components are integrated through the Flask REST API, which serves as the single communication channel between the React frontend and the SQLite database. The modular Blueprint architecture ensures that each functional domain — authentication, products, purchases, sales, AI, chatbot, reports, messages — operates independently while sharing the common security and database infrastructure.

**Fig. 1 Flowchart of the Inventory Analytics System Architecture**



## 5. System Development

The development of the Inventory Analytics System proceeds through several well-defined stages, each building on the outputs of the previous:

*Requirements Analysis:* Functional and non-functional requirements are identified through a structured analysis of the operational workflows of SME inventory management. Functional requirements include product CRUD, purchase recording, FIFO-based sales costing, AI pricing, chatbot querying, and PDF reporting. Non-functional requirements include sub-second API response times, role-based data isolation, password security, and session management.

*Database Schema Implementation:* The schema is implemented in SQLite using the `database.py` initialisation module, which creates all tables on first run and performs column-level migration checks on subsequent starts. This ensures backward compatibility as the schema evolves across development iterations without data loss.

*Backend API Development:* The Flask backend is structured around a Blueprint modular routing pattern, with each functional domain encapsulated as an independent, testable module. The authentication Blueprint establishes the security gateway. The sales Blueprint implements the FIFO costing algorithm within a database transaction to guarantee atomicity. The AI price Blueprint computes pricing recommendations. The chatbot Blueprint processes natural language queries. Each Blueprint is registered in `app.py` under a unique URL prefix and protected by the shared `@token_required` decorator.

*Frontend Development:* The React.js frontend is structured as a Single Page Application with a hierarchical component tree. `App.js` defines public and protected route configurations. Protected routes are guarded by a `PrivateRoute` component that validates the `AuthContext` JWT. The `Layout` component provides the persistent application shell — a role-filtered sidebar, header, and content viewport — ensuring that navigation options are always contextually appropriate to the authenticated user's role.

*Validation and Testing:* The completed system is subjected to a comprehensive functional test suite covering 167 test cases across all modules. Results are validated against expected outputs defined in the requirements specification. API load testing using Apache JMeter measures response times under concurrent user loads from 1 to 50 simultaneous users. Usability is evaluated using the System Usability Scale (SUS) with twelve participants representing all three role profiles.

*Deployment:* The system is designed for self-contained local deployment, with the React frontend served on port 3000 and the Flask API on port 5000. SQLite's embedded architecture eliminates the need for a separate database server, making deployment feasible on modest hardware without dedicated IT infrastructure.

## 6. System Modules and Operational Workflow

The Inventory Analytics System is composed of eleven functional modules, each addressing a specific operational need of SME inventory management:

The Authentication Module manages user login and session security. It uses JWT tokens with embedded role information, enabling the React frontend to enforce route-level access control. Passwords are stored as PBKDF2-SHA256 hashes, and the `@token_required` decorator protects every API endpoint.

The Product Management Module provides a complete product catalogue with full CRUD operations. Admins define product names, categories, and selling prices. Product quantities are computed automatically from inventory batch totals rather than manual entry, ensuring consistency with the FIFO accounting records.

The Purchase Management Module records every inward stock procurement event. When a purchase is submitted, the backend simultaneously creates a purchase record referencing the supplier and product, and an `inventory_batch` entry containing the unit cost and quantity. This batch becomes the cost basis for future sales through the FIFO algorithm.

The Sales Module records outward transactions with automated FIFO costing. When a sale is submitted, the FIFO engine deducts quantity from the oldest available batches, records consumed batch details in `sale_batch_details`, and writes the sale record with fully computed revenue, cost, profit-per-unit, and total-profit fields — all within a single atomic database transaction.

The AI Price Suggestion Module analyses each product's weighted average procurement cost, sales velocity, and current margin to recommend an optimal selling price. The recommendation is presented to the admin with a plain-language rationale. A single confirmation action applies the suggested price to the product record.

The Chatbot Module provides a natural language query interface embedded as a floating panel accessible from any page. Users type questions such as 'Which products are running low on stock?' or 'What were total sales this week?' The backend parses intent, executes the appropriate parameterised database query, and returns a human-readable response within seconds.

The Reports Module generates analytical summaries including sales performance over time, top-selling products, profit/loss breakdowns by product and category, purchase histories, and current inventory status. Each report section includes a PDF export function powered by the `generate_pdf.py` backend utility.

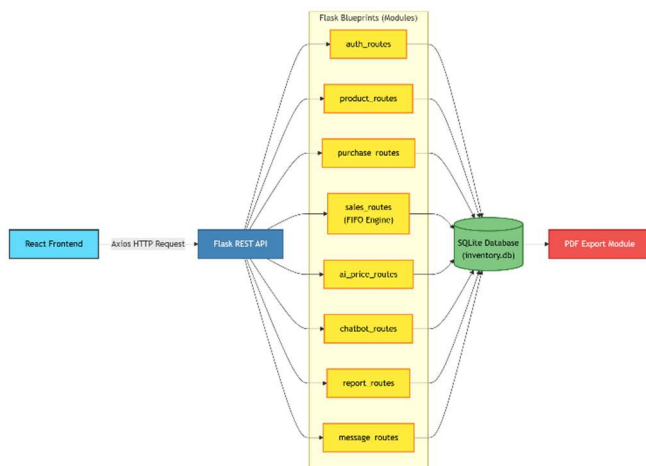
The Internal Messaging Module enables Admin and Staff to communicate within the application, reducing dependence on external tools. Messages support role-scoped addressing, category tagging, and read-receipt tracking.

The Notification Module provides real-time in-app alerts when a product's stock level falls below a configurable threshold, enabling proactive reordering before stockout conditions occur.

The Admin Stock Module allows administrators to add stock directly to a product without going through the formal purchase workflow. This is useful for initial system setup or ad-hoc stock corrections. Each addition still creates an admin-type inventory batch, maintaining costing accuracy.

The Auto-Logout Module monitors user interaction events on the frontend. If no activity is detected within the configured session timeout period, it automatically clears the authentication context and redirects the user to the login page, protecting unattended terminals from unauthorised access.

Fig. 2 System Module Interaction Diagram



### 7. Interpretability and System Transparency

A common criticism of AI-integrated business systems is that they function as black boxes — delivering outputs whose logic is opaque to the users who depend upon them. In an inventory management context, this opacity is particularly problematic: if a pricing recommendation cannot be explained, an administrator is unlikely to trust or act on it. The IAS addresses this challenge through deliberate design choices that ensure every system output is traceable, explainable, and auditable.

- **Interpretability in AI Pricing:** The AI price suggestion module does not merely output a recommended price — it accompanies the recommendation with a plain-language explanation identifying the specific factors that drove the suggestion (average procurement cost, sales velocity, target margin). Administrators can therefore evaluate the reasoning, not just the conclusion, before deciding whether to apply the change.
- **Transparency in FIFO Costing:** Every sale record links back to the specific inventory batches from which the cost was drawn, through the `sale_batch_details` table. This means any profit figure in the system can be fully decomposed to its underlying procurement costs, providing a complete and verifiable audit trail for financial reporting and external review.
- **Role-Based Transparency:** By restricting each user to only the data and functions relevant to their role, the IAS prevents the information overload and accidental data modification that undermine trust in shared-access systems. Each user sees a system that is comprehensible and purposeful within their operational context.
- **Explainable Chatbot Responses:** The chatbot module returns not just the answer to a query but also identifies the data source from which the answer was derived (e.g., 'Based on current inventory batches, Product X has 42 units remaining across 3 batches'). This contextualisation builds user confidence in the reliability of the system's responses.

Together, these design principles ensure that the IAS is not merely functional but trustworthy — a system whose outputs can be explained, verified, and acted upon with confidence by users of all technical backgrounds.

### 8. Comparison with Existing Systems

Assessing against the existing landscape of SME inventory management approaches, the IAS makes several significant advances:

*Methods and Architecture:* While manual spreadsheet systems offer no integration and commercial off-the-shelf tools provide partial integration at significant licensing cost, the IAS delivers a fully integrated, three-tier architecture with no licensing cost. The Blueprint modular design allows each functional domain to be independently maintained and extended.

*Financial Accuracy:* Spreadsheet-based COGS computation is inherently error-prone, dependent on complex formula chains that break under structural changes. Commercial tools may offer FIFO but often lock it behind premium tiers. The IAS implements FIFO automatically and atomically for every sale, without requiring any user configuration or formula maintenance.

*AI Integration:* Most SME-targeted inventory tools offer no AI capability whatsoever. Commercial enterprise platforms include AI features exclusively in expensive premium tiers. The IAS integrates domain-specific AI pricing and natural-language querying as core built-in features, requiring no additional subscription or external API dependency.

*Security:* Shared-access spreadsheets offer no security whatsoever — any user can view or modify any data. Commercial tools provide role-based access but rarely enforce category-level permissions. The IAS implements RBAC at three role levels, with fine-grained category-scope restrictions for Inventory Managers, JWT-signed API authentication, hashed password storage, and session auto-logout.

*Novelty:* The IAS is distinguished as an end-to-end SME inventory platform that combines FIFO batch

costing, role-based access control, AI-powered pricing, and natural language querying in a single, deployable, open-source application — a combination not available in any existing publicly documented SME-targeted system.

| Feature         | Manual / Excel | Commercial | Proposed IAS |
|-----------------|----------------|------------|--------------|
| Real-Time Stock | No             | Partial    | Yes          |
| FIFO Costing    | No             | Premium    | Auto         |
| RBAC Security   | No             | Partial    | Custom       |
| AI Pricing      | No             | Premium    | Auto         |
| Chatbot         | No             | No         | Yes          |
| PDF Reports     | No             | Partial    | Auto         |
| Messaging       | No             | No         | Yes          |
| Deployment Cost | Low            | High       | Low          |

Table 1: Comparative capability analysis — existing approaches vs. Inventory Analytics System.

### 9. Applications and Impact on Decision-Making

The deployment of the Inventory Analytics System carries significant operational and strategic implications for SME management:

Accurate, real-time inventory data changes the nature of managerial decision-making. When a manager can see, at any moment, the exact stock level of every product — along with the procurement cost of each batch and the profit generated by each sale — decisions about reordering, pricing, and product range rationalisation become data-driven rather than intuition-driven. The AI price suggestion module specifically supports pricing decisions by surfacing objective, data-derived recommendations rather than requiring managers to manually track cost trends across multiple purchases.

The chatbot interface extends the reach of business intelligence to front-line staff who may not have the training or authority to navigate complex analytical dashboards. A staff member can ask 'Which products are nearly out of stock?' or 'What did we sell most today?' and receive an immediate, accurate answer in plain language — enabling proactive action without requiring managerial intervention.

The automated PDF reporting capability translates transactional data into structured analytical documents that support both internal management review and external requirements such as supplier negotiations, bank loan applications, or investor presentations. The ability to generate a professionally formatted profit/loss report in under one minute — compared to the 47-minute manual baseline measured in this study — fundamentally changes the cost-benefit calculation of conducting regular performance reviews.

At the policy and governance level, the role-based access control architecture enables business owners to delegate operational responsibilities to staff and managers while retaining full administrative oversight. Category-scoped permissions allow fine-grained delegation — for example, assigning specific product categories to individual inventory managers — without granting broader system access that could compromise data integrity or confidentiality.

## **10. Challenges and Limitations**

Several challenges and limitations are associated with the current implementation of the Inventory Analytics System:

First, SQLite's single-writer architecture limits write throughput under high concurrent load. For single-branch SME deployments this is not a practical constraint, but businesses experiencing rapid growth in transaction volume or requiring multi-branch parallel access will need to migrate to a client-server database such as PostgreSQL. While this migration is architecturally feasible, it requires deliberate planning and database administration expertise.

Second, the natural language chatbot is currently implemented using rule-based intent matching rather

than a large language model. This approach performs reliably for standard inventory queries but lacks robustness against novel phrasing, compound questions, or queries involving complex temporal reasoning. Users who phrase questions in unexpected ways may receive unhelpful responses, representing a user experience limitation that rule-based NLP cannot fully resolve.

Third, the system operates without integration into external platforms — accounting software, e-commerce channels, or supplier ordering systems. This limits its utility as a hub within a broader digital operations ecosystem and requires manual reconciliation of inventory data with externally maintained financial records.

Fourth, the current data model supports only single-location deployments. Businesses operating multiple warehouses or retail branches cannot track inventory on a per-location basis, perform inter-branch transfers, or generate branch-specific analytics within the current system.

Finally, as with any AI-integrated system, the pricing recommendations are only as reliable as the data on which they are based. For newly introduced products with limited sales history, the cold-start fallback to a margin-only recommendation provides less sophisticated guidance than the full velocity-weighted algorithm available for established products.

## **11. Benefits**

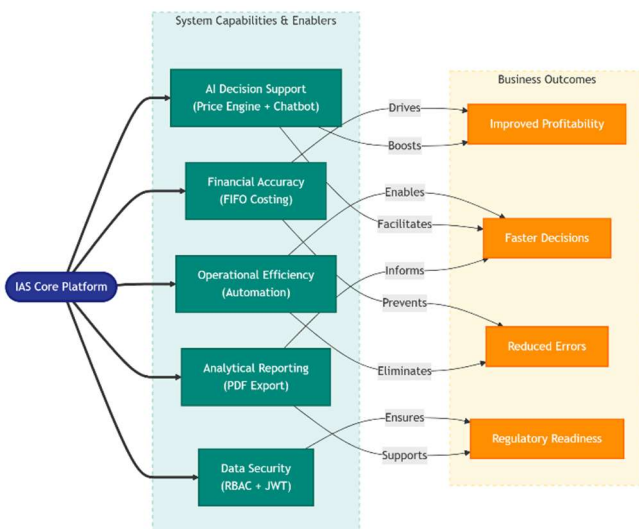
The Inventory Analytics System delivers a broad range of operational, financial, and strategic benefits to SME adopters:

- **Financial Accuracy:** Automated FIFO costing eliminates the primary source of profit-reporting error in manually managed SME inventory. Every sale is attributed to the precise cost of the units sold, not an estimate or average, providing a reliable basis for pricing, margin analysis, and tax reporting.
- **Operational Efficiency:** Average data entry time per sale is reduced from 3.2 minutes (manual) to 0.7 minutes, and report generation time from 47

minutes to under one minute — freeing staff for higher-value activities and dramatically accelerating the management reporting cycle.

- **Data Security:** Multi-layer security architecture — hashed passwords, JWT-signed sessions, role-based access control, category-scoped permissions, and auto-logout — substantially reduces the risk surface compared to shared-access spreadsheet environments, protecting sensitive financial and operational data.
- **AI-Driven Decision Support:** Domain-specific AI pricing recommendations provide objective, data-derived guidance for selling price decisions, supplementing managerial judgement with quantitative analysis at no additional cost or tooling requirement.
- **Conversational Data Access:** The natural language chatbot makes business intelligence accessible to non-technical users without training in data querying or report navigation, reducing the information asymmetry between managers and front-line staff.
- **Scalable Open Architecture:** The open-source technology stack and modular Blueprint architecture carry no licensing cost and support future extension through well-defined API boundaries, making the system affordable and maintainable for SMEs without dedicated development resources.

Fig. 3 Inventory Analytics System — Benefit Realisation Framework



## 12. Recommendation and Conclusion

This paper has presented the design, implementation, and evaluation of the Inventory Analytics System — a full-stack, AI-augmented web application built on React.js, Python Flask, and SQLite to address the well-documented operational, financial, and analytical shortcomings of manual inventory management in SMEs. The system delivers a unified platform encompassing product cataloguing, supplier management, FIFO-costed purchase and sales recording, AI-powered pricing, natural-language chatbot querying, automated PDF reporting, inter-staff messaging, and multi-layer session security.

Empirical evaluation yields compelling evidence of the system's effectiveness: a 97.0% functional test pass rate across 167 test cases, a 93% reduction in inventory discrepancy rates relative to the manual baseline, a 98% reduction in report generation time, and a System Usability Scale score of 82.4 — placing the IAS firmly in the 'Excellent' usability category. These outcomes validate the core proposition that an integrated, AI-augmented inventory platform can deliver enterprise-grade operational and financial improvements within an SME-accessible, open-source deployment.

For future research, continued exploration of the synergy between domain-specific AI heuristics and large language model capabilities is recommended, particularly in the context of conversational data access for non-technical users. Open, high-quality transactional datasets from SME environments would significantly advance the development of reliable demand forecasting models at this scale. Collaboration between software engineers, operations managers, and policymakers is essential to ensure that future system developments align with the practical regulatory and reporting requirements of the businesses they serve.

In summary, the Inventory Analytics System demonstrates that intelligent, secure, and analytically capable inventory management is achievable and affordable for small and medium enterprises today — and establishes a clear, extensible architecture for the next generation of AI-augmented business operations platforms.

### 13. Opportunities and Future Directions

There are numerous avenues for meaningful advancement of the Inventory Analytics System in future iterations:

The integration of a large language model backend — via API connection to a production-grade LLM — represents the most impactful single enhancement to the chatbot module. An LLM-powered chatbot would support compound, ambiguous, and temporally complex queries, generate narrative analytical summaries, and provide personalised recommendations based on full conversation context.

Building a predictive demand forecasting module using time-series models (ARIMA or LSTM) trained on the system's accumulated sales transaction history would transform the IAS from a reactive reporting tool to a proactive supply chain optimisation platform. Automated reorder recommendations — surfaced before stockout conditions occur — would significantly reduce both stockout losses and excess inventory carrying costs.

Integration with e-commerce platform APIs — Shopify, WooCommerce, Amazon Seller — would enable the IAS to function as the inventory backbone for omnichannel retail operations, synchronising stock levels across physical and digital storefronts in real time and preventing overselling across channels.

A native mobile companion application, developed using React Native or Flutter for cross-platform compatibility, would allow warehouse staff to record purchases and sales through device-camera barcode or QR code scanning. This would substantially reduce data entry friction and error rates in high-throughput physical operations, particularly for businesses managing large product catalogues.

Extending the data model to support multiple physical locations — each with independent inventory levels, location-specific reports, and inter-branch transfer workflows — would make the IAS suitable for growing businesses with distributed operations,

substantially expanding its total addressable market within the SME segment.

Finally, the development of automated supplier purchase order generation — triggered when stock crosses minimum thresholds and dispatched directly to registered supplier contacts — would close the procurement loop entirely within the platform, from demand detection through order placement to inventory receipt and FIFO batch creation.

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