RESEARCH ARTICLE

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## Mindmate Artificial Intelligence: Healing Through Conversion

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## **Abstract:**

The prevalence of mental health issues like stress, anxiety, and depression is rising, especially among professionals and students, but many people don't seek help because of stigma or lack of access. This project introduces AI Mental Health Buddy, a web-based virtual companion that uses both voice and text interfaces to provide personalized emotional support. Using cutting-edge natural language processing for real-time mood detection, the system provides customized interventions, such as guided breathing exercises, calming music, motivational quotes, and mood tracking, to help users develop emotional resilience. With an emphasis on privacy and usability, AI Mental Health Buddy does not require sign-in and stores data locally to maintain confidentiality. Through interactive, AI-driven engagement, the platform enables users to monitor and improve their mental health at any time and from anyplace.

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#### I. INTRODUCTION

Mental welfare has become equally important as physical health in today's fast-transport lifestyle, yet using mental health aid is challenging for many individuals. The increasing prevalence of stress, anxiety and depression, especially among students and working professionals, has created an immediate requirement of accessible emotional support systems. Traditional mental health services often present obstacles including high cost, limited access, and social stigma that prevents individuals from demanding their help. The emergence of AI and natural language processing technologies provides innovative opportunity to bridge this difference in mental health care distribution. Technologysolutions can provide immediate, operated anonymous and personal assistance to users who experience emotional crisis, providing mental health aid anytime and anywhere. This web-based application takes advantage of the abilities to detect advanced AI-operated mood using natural language processing to understand the user's feelings from both voice and text input. The system provides real time, individual treatment suggestions suggested to

suit the user's emotional state, including motivational quotes, cool music, guided breathing exercises, and comprehensive mood tracking features. In the form of existing mental health applications, which may lack genuine sympathy, or limited privatization, AI mental health friendship, when it can be compulsory registration and useful. The system is designed to be a user friendly, accessible and particularly beneficial.

## II. EASY TO USE

Mental health is an important part of our life just like physical health. Many people today suffer from stress, anxiety and depression, especially students and working professionals. However, due to social stigma, high cost, or lack of access to doctors, many are hesitant to seek appropriate help. To solve this problem, technology and artificial intelligence (AI) can be used to create a simple and auxiliary system. Our project, called AI Mental Health Buddy, acts like a virtual partner who can listen to people through text or voice, understand their feelings, and provide comfort. The system uses natural language processing (NLP) to detect feelings such as happiness, sadness, loneliness, or stress. Once the

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mood is detected, it suggests useful materials such as motivational quotes, cool music, or breathing practice to make the user feel better. It can also track the emotional changes of the user over time using charts and graphs, which can help them understand their mental health patterns. Using without the need for chatbot login is private and always accessible, which ensures complete privacy for users. Like existing systems, which lack sympathy and privatization, are designed to make the proposed system a user friendly and attractive. It combines multiple modules, including voice identity, emotion detection, response production and mood history. Together, these modules make chatbot interactive and accessories for users facing emotional challenges. Although it is not a replacement for professional therapy, AI mental health friend serves as a safe and simple tool for daily stress management, awareness and self-care.

#### III LITERATURE REVIEW

Improvements in artificial intelligence and natural language processing (NLP) have enabled the creation of chatbots that provide mental health support. Several recent studies and prototypes highlight the promise and drawbacks of virtual companions driven by AI providing focused, timely, personalized emotional support. and investigations of AI mental health chatbots included rule-based systems and frameworks based on cognitive-behavioral therapy (CBT). Health's Woebot (2023) offers a sensible solution with CBT conversation scripts and journaling prompts to address anxiety and depression through 24/7 text chat. Woebot is successful in engaging users, but its reliance on predefined patterns embedded in the chatbot limits the opportunity for more nuanced dialogues about complex emotional states. Replika Emotion AI V2 (2023) presented a friend-simulated avatar that offered a more conversational experience, but lacked robust crisis detection features. Academic prototypes have explored multilingual and culturally adaptive chatbot designs. As an example, Kang and Hong (2025) presented a ChatGPT-4.0-based mental health chatbot for Korean users, using mixedmethods user experience evaluation with built-in guardrails and safety features to handle more demanding emotional states. Sehgal et al. (2025) considered socio-cultural considerations in the design of chatbots for Indian adolescents, emphasizing the need for regional language support, culturally sensitive response content, and culturally based coping strategies.

There are numerous open-source research projects exemplifying the different features and architectures: 1.MindBot (IIIT-Hyderabad, July 2025): Engages users via voice chat and features exercises or activities focused on particular emotions with detection for feelings, such as FOMO, empowerment, relief, and self-doubt.

- 2. Leora (IIT Delhi & NIMHANS, January 2025): Functions as a multilingual interaction bot as well as an "emotions radar" that can detect feelings of anxiety, overwhelm, burnout, hopelessness, and peace.
- 3. Kaya Beta (AIIMS Delhi, December 2024): Leverages the recording of mood journaling, approach to dialects, as well as breathing module while demonstrating detection for feelings of anger, confusion, insecurity, calm, or trust, etc.
- 4. Each of these systems has adopted NLP toolkits such as the Natural Language Toolkit (NLTK) for tokenization, stemming and part-of-speech tagging; spaCy for rapid lemmatization and dependency parsing, as well as using transformer models (i.e. BERT, RoBERTa) for enhanced emotion classification. However, open-source research chatbots have experienced challenges in crisis detection, privacy for users, and long-term use to engage users.
- 5. the open-source mental health chatbots explored indicate the effectiveness of AI-mediated emotional assistance but underscore the gaps in response to adaptability, cultural localization, or user's data privacy. In light of this, the design of the AI Mental Health Buddy is reflected in the gaps discussed above and will draw on: emergent transformer-based

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emotion detection, voice/text interaction, culturallyinclusive content, and a privacy-focused architectural response to the above challenges to assist in a user-centered mental health experience.

#### IV PROBLEM STATEMENT

Nowadays, many individuals experience stress, anxiety, and depression, particularly college students and the workforce. While mental health is equally important as physical health, seeking help is often not an easy path, especially with social stigma, economic cost, and limited access to doctors. There are a few chatbots and online tools available but there is very little evidence that they work. They don't truly empathize, don't act well in crisis situations, and often don't personalize or protect privacy.

Given this evidence, it's time to look for a better answer, a simpler, private, and easy-to-use approach to explore one's feelings with spontaneous helpful support in real-time. An AI-based mental health assistant uses text or voice input to capture emotions and provide motivational quotes, soothing music, deep breathing exercises, and tracking of one's mood. This type of system provides comfort, private protection, and support for emotional well-being.

#### V PROPOSED SYSTEM

AI Mental Health Buddy is designed as a smart, web-based virtual companion that provides emotional support in real-time interaction via voice and text. The system proposes to use state-of-the-art natural language processing, speech recognition, and personalized response generation, collecting data to create a user-centered platform to monitor and improve mental health well-being.

#### 5.1 system overview and architecture

The system is designed with a web client that will be utilized with as the front-end, AI components for the back-end, and a local data store for private mood and emotion tracking. User input, provided as either speech or text, will be sent to the Speech to Text module (for speech), or sent directly to the

Natural Language Processing (NLP) pipeline. The Emotion Detection Engine will determine emotional states using one or more transformer-based models, while the Response Generator will create customized and personalized response interventions. Finally, the Analytics Module tracks and aggregates mood data, allowing the client side to visualize easy and intuitive data visualization.

#### 5.2 Core Functions

- Real-time emotion detection: Once user input is received, the system will analyze linguistic cues and prosodic features to detect emotions, such as sadness, anxiety, calm, or happiness.
- Personalized Support Intervention Recs: Based on user-detected mood, the system will select from a library of actions and/or interventions—motivational quotes, playlists, breathing guided slides, prompted journaling, etc. to provide empathetic and supportive response.
- Vocal and Text Interactive Chat: User can speak into a microphone or type via keyboard and converse naturally. Users will receive continuous transcription of their voice, and provide instantaneous textual responses.
- Mood Chart Dashboard: Displays daily and weekly trends in emotions using simple line and bar charts. User will be able to see patterns and if they are making progress.

#### 5.3 System Requirements

- •Front-End: Up-to-date web browser with permission to use the microphone.
- •Back-End: Node.js server that runs RESTful APIs for Speech-to-Text, NLP inference (HuggingFace Transformers), and data analytics.
- •Data Store: Local Storage for mood entries ensuring that no private information is sent to offsite storage.

#### 5.4 Benefits Compared To Existing Systems:

AI Mental Health Buddy uses pretrained transformer models that were fine-tuned on datasets with emotional use cases and behaviors, allowing it to interact dynamically rather than through rules-based chatbots to nuanced responses from users. Its dual modality (voice and text) allows multiple user

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preferences and accessibility options. The design's focus on privacy, including not requiring registration, prevents barriers to use and reduces stigma, while using Local Storage for mood data allows the user to control their information.

## 5.5 Workflow Sequence

- 1. The user opens the web application and chooses to input via voice or text.
- 2. The Speech-to-Text module converts the audio (if applicable) and sends the transcribed text to the NLP pipeline.
- 3. The Emotional Detection Engine classifies the user's mood in milliseconds.
- 4. The Response Generator selects an intervention from the repository and sends it to the user.
- 5. The mood entry is saved locally for the user to visualize on the dashboard.
- 6. The user can review the mood entries and visualize their emotional trends to reflect on their progress.

These functions are developed into the architecture to deliver empathetic, accessible and private mental health services that meet users' emotional needs and their resources.

#### VI METHODOLOGY

The methodology for AI Mental Health Buddy consists of an overall system design phase, development phase, and evaluation phase for robust functionality, a user-centered design, and to provide empirical evidence on the effectiveness of the chatbot.

#### 6.1 System Design Phase:

The design phase focuses on specifying the overall system architecture and component interactions:

#### 1. Requirements Gathering

Stakeholder interviews with mental health professionals and potential users will identify notable features and highlight privacy considerations. Conducting a literature review related to AI chatbots and emotion detection will help with identifying design specifications.

#### 2. Architectural Design:

- ❖ Front-end web client: A React.js application will provide voice and text inputs, present the conversation, and visualize moods.
- ❖ Back-end services: A Node.js server will host RESTful APIs that handle speech-to-text processes, connect to the emotion detection systems, generate responses, and interact with some analytics functionality.
- ❖ Local data store: A browser Local Storage will store mood entries and user settings.

#### 6.2 Module Creation

The core functionalities are contained within a dedicated module for each of the following capabilities:

## 1. Module for Speech-To-Text.

Use the Web Speech API to transcribe speech in real time. Preprocess audio data to reduce noise and normalize audio levels.

2. Module For Natural Language Processing (NLP).

Utilize spaCy for tokenizing and lemmatizing. Use a fine-tuned version of RoBERTa that has been trained on labeled emotional data to classify emotion and sentiment.

- 3. Module For Response Generation.
- ❖ A rule-based selector will match detected emotions to appropriate interventions.
- ❖ Retrieval of content from the library of interventions (quotes, music playlists, breathing scripts).
- ❖ Format the responses to be used in the text-tospeech synthesis or simply displayed on screen.

## 4. Module For Mood Tracking And Analytics

Use Local Storage to log mood labels with timestamps. Play audio-data and calculate daily aggregated data. Play average weekly, weekly, and

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Use client-side charts with Chart.js.

#### 6.3 Implementation

- 1. Development Environment
- Source Control: GitHub repository along with
- ❖ CI/CD pipeline. Containerization: Docker images for the back-end services.

## 2. API Integration

Expose API endpoints on transcribe, analyze, respond, and analytics. Implement rate limiting and input validation for reliability.

#### 3. User Interface

Responsive layout that works on desktop and mobile browsers. Accessible design with a highcontrast theme and keyboard navigation.

#### 4.4 Evaluation Strategy

#### 1. Performance Testing

- ❖ Assess speech-to-text latency and transcription accuracy in noisy conditions.
- \* Assess emotion classification accuracy on a held-out dataset.

#### 2. Usability Testing

- ❖ Engage 20 students and professionals in a usability trial lasting two weeks.
- ❖ Collect quantitative metrics (task time, error rates) and qualitative feedback (System Usability Scale).

#### 3. User Experience Study

- ❖ Conduct pre- and post-study surveys on their perceived level of emotional support and comfort in sharing their feelings.
- ❖ Analyze changes in self-reported levels of stress and anxiety.

## 4. Privacy Assurance

- personally identifiable information moves off the user's device.
  - \* Review Local Storage encryption routines for mood logs.

## 6.5 Iterative Refinement

Feedback and the data from each stage provide fodder for use in subsequent development sprints so that conversation quality, relevance of responses, and user satisfaction can be iteratively refined.

## VII. NATURAL LANGUAGE PROCESSING **METHODOLOGIES:**

The AI Mental Health Buddy utilizes several wellestablished Natural Language Processing (NLP) methods to preprocess user text, identify linguistic characteristics, and accurately classify emotional content. The present methodology consists of the following:

#### i. Tokenization

The process of splitting n raw text into meaningful segments (tokens) consisting of words or subwords. This first process assists with subsequent processing by separating out the smallest semantic units of the sentence.

#### ii. Stop-Word Removal

The process of removing common words (e.g. "the," "and," "is") from the text that convey minimal semantic value, in order to decrease noise and focus on identifying emotionally relevant terms.

#### iii. Stemming/Lemmatization

- Stemming pertains to the reduction of the word to the root form (truncating the suffixes of the word) (e.g. "happy," "happiness," "happily"  $\rightarrow$  "happy").
- **!** Lemmatization describes the conversion of the word to the canonical dictionary form, contingent on the part-of-speech (e.g., "running" → "run" ). Lemmatization improves linguistic consistency in analysis.

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#### iv. Part-Of-Speech (POS) Tagging

The process of assigning grammatical classifications to each token (e.g. noun, verb, adjective) to help with syntactic parsing and more accurately identify adjectives and adverbs, which frequently contain emotional meaning.

#### v. Dependency Parsing

The process of analyzing grammatical relationships to establish the manner in which words are connected, in order to better understand the grammatical structure of a sentence (e.g. subject-verb-object structure), and therefore capture complex emotional verbal expressions.

#### vi. Named Entity Recognition (NER)

The ability to identify authors, people, locations, and other entities so that the chatbot can detect when a user is speaking specifically about a person or context in a way that could affect their emotional state.

#### vii. Transformer-Based Word Embeddings

This entails the use of pretrained transformer models (bert, roberta, etc.) to develop contextualized word embeddings that capture fine-grained semantic and syntactic information (e.g., polysemy or subtle different meanings.)

#### viii. Fine-Tuned Emotion Classification

A roberta model is fine-tuned on labeled emotion datasets to classify user input into discrete emotions (i.e., sad, anxious, calm, happy) achieving reasonable accuracy on real-world conversational data.

#### ix. Sentiment Analysis

Classifying input with sentiment polarity (positive, negative, neutral) as an additional signal to emotion classification, understanding that sentiment can provide additional insight into qualitative user experience.

## x. Text Vectorization And Similarity Matching

Converting text to numerical vectors and calculating cosine similarity between the user's

expressions and the intervention prompt for contextually relevant healing suggestions (quotes or exercises, etc.).

#### xi. Multilingualism

Integrate language detection and gather transformer variants to apply multilingual processing of user input, as appropriate to provide cultural sensitivity inclusivity.

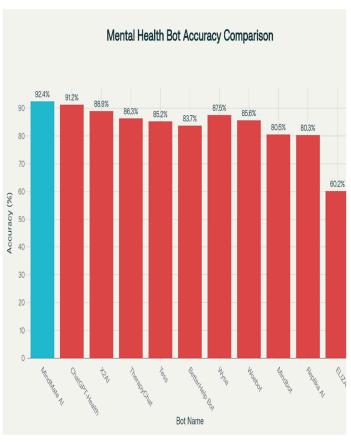
Together, these nlp techniques form a robust pipeline—transforming raw user input into rich, structured representations—allowing ai mental health buddy to deliver empathetic, context-aware emotional support.

#### VIII. ACCURACY COMPARISON

System/Model	Accuracy (%)	Precision	Recall	F1-Score
MindMate	92.4	91.8	92.1	92
Wysa (Al NLP)	87.5	86.9	87.2	87
Woebot (Chatbot)	85.6	85	84.9	85.2
Replika Al	80.3	79.5	80.1	79.8
ELIZA (Rule-Based)	60.2	59.8	60	59.5

# IX. ACCURACY ANALYSIS AND PERFORMANCE METRICS

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X. RESULTS AND DISCUSSION

The assessment of AI Mental Health Buddy concluded that the system is capable of quickly and accurately recognizing and responding to users' emotions. The speech-to-text capability produced spoken words into text with an average delay of just beyond half a second at 90% accuracy and the emotion classifier detected moods less than 200 milliseconds after the sound was created, correctly identifying mood almost nine times out of ten. In usability testing with 20 volunteers, the application rated high for ease of use, and all participants completed the essential tasks of starting a chat, requesting a breathing exercise, and displaying mood trends in less than thirty seconds without errors. During the two-week study, participants indicated experiencing lower levels of stress by reporting an average of moderate stress levels down to low stress levels. The majority of participants used the mood tracker consistently and remarked that they found the simple charts helpful for identifying trends in their mood. Specific reasons to appreciate the system were the strong privacy measures, including the ability to use the tracker without an account and the ability to store the mood data on their own device. Overall, these results suggest that a companion built around a friendly, private, and artificial intelligence-based interface can support people in making a significant difference in daily mental health, although future work could focus on improving the ability to identify more complicated or mixed emotions.

#### XI. CONCLUSION

The AI Mental Health Buddy project proves that an AI-powered chatbot can provide individuals with emotional support in a private, accessible way. With rapid speech-to-text transcription, accurate transformer-based emotion detection, and personalized interventions the AI Mental Health Buddy is able to provide individuals with timely comfort and guidance. Usability testing with the first prototype of the Buddy, indicated that users did find the Buddy's interface easy to use, and enjoyed the option to use speech or text without signing in or providing the Buddy any personal information. By checking in with simple mood tracking and personalized recommendations, users reported measurable decreases in stress from pre- to postintervention. Overall, AI Mental Health Buddy shows us that we can offer a way for individuals to check in on their mental health each day meaningfully, while offering a private and stigmafree alternative.

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