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The Effect of Virtual Reality (VR) and Augmented Reality (AR) on Occupational Safety Training

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ABSTRACT:

Guidance on wellness and security is essential for maintaining secure work environments, particularly in elevated risk sectors such as building, production, and petroleum and energy. Traditional security training methods often depend on lectures, written resources, and computer-based simulations, which may lack authenticity and do not engage Employees efficiently. Recent developments in enabling technologies, especially virtual reality (VR) and augmented reality (AR), have transformed safety training by providing deeply immersive and interactive learning experiences. This study examines the effectiveness of VR and AR in occupational safety training compared to conventional methods. Quantitative and qualitative analyses will be performed using a pre-test/post-test experimental approach. The research examines essential elements such as knowledge retention, risk awareness, and changes in employee behavior. The findings show that training utilizing VR/AR greatly enhances hazard awareness, response time, and overall safety awareness, leading to fewer workplace accidents. This research also suggests methods for incorporating VR/AR into OHS programs to enhance training effectiveness and adherence.

Keywords — Digital Reality, Enhanced Reality, workplace, well-being and security training, danger recognition, workplace wellness and protection, awareness of hazards.

1. Introduction

1.1 Background and Significance of VR/AR in Occupational Safety and Health Education

Workplace accidents remain a serious issue across multiple industries, posing substantial threats to employee health and safety, while also affecting companies with financial setbacks and legal responsibilities. Around 2.3 million individuals lose their lives annually due to occupational accidents and illnesses, reported by the International Labour Organization (ILO). Moreover, every year, millions of non-fatal injuries lead to decreased productivity, compensation costs, and interruptions in business operations. Sectors are searching for alternatives to conventional strategies in order to implement more efficient and captivating training techniques that address the need for maintaining safety in the workplace.

Conventional safety working out has been the norm for numerous years now. However, these approaches frequently lack engagement and interactivity, leading to weak knowledge retention and insufficient readiness for actual hazardous situations. Shortcomings in hazard awareness and emergency response may arise when employees find it difficult to apply theoretical knowledge in practical situations.

With technological progress, virtual reality (VR) and augmented reality (AR) have emerged as transformative instruments for safety training. VR immerses users in a digital setting where they can engage with actual workplace situations, whereas AR overlays digital elements onto the real world to improve situational awareness. Combined, these technologies provide an engaging, risk-free platform for employees to encounter and respond to workplace risks in a controlled setting. Employees can rehearse safety procedures without encountering actual dangers, like simulated fire incidents, equipment failures, and dangerous substance leaks.

The significance of VR/AR in workplace protection training lies in its capability to boost retention, elevate hazard identification abilities, and enhance behavioral responses to emergencies. Through a practical, experiential learning method, VR/AR technology aids in preparing employees to handle place of work hazards more effectively. Immersive technologies are particularly beneficial in high-risk industries such as construction, manufacturing, oil and gas, and healthcare to improve safety training initiatives.

1.2 Aims of the study

This study's Primary thing is to assess the effectiveness of VR/ AR training in relation to conventional plant safety training styles.

Assessment of knowledge retention:

To investigate whether VR/AR training improves long-term knowledge retention in employees in comparison to traditional methods.

Enhance hazard identification and emergency reaction:

Assess the performance of VR/AR-equipped employees in identifying hazards and responding effectively during emergencies.

Evaluate psychological and cognitive effects: Analyze how immersive training affects risk perception, levels of stress, and decision-making processes.

Creation of implementation suggestions: To formulate recommendations for the integration of VR/AR into workplace safety programs, especially in high-risk industries. By conducting this research, valuable insights into the influence of emerging technologies on workplace safety are provided and optimal strategies for embedding immersive training solutions in various sectors are proposed.

1.3 Research questions and hypotheses

This research aims to address the forthcoming questions to fulfill the specified aims:

a. In comparison to conventional methods, does training with VR/AR enhance knowledge retention?

Traditional security training relies heavily on passive learning techniques, potentially resulting in reduced retention rates. Training using VR/AR, due to its more interactive and engaging characteristics, may enhance recall and retention of information.

b. How effective is VR/AR in enhancing the identification of hazards and reactions during emergencies?

Workplace safety requires employees to swiftly identify potential dangers and respond accordingly. VR/AR offers real-time simulations that enable employees to practice these skills in a secure setting, potentially resulting in improved performance in actual circumstances.

c. What information should you have regarding security?

Understanding the psychological impacts of immersive training could offer insights into how VR/AR affects stress management, decision-making, and awareness in emergency situations

d. When implementing VR/AR in workplace safety programs, what are the challenges and limitations?

VR/AR has many advantages, but its implementation for workplace training requires addressing potential limitations, including cost, technology barriers, and accessibility concerns.

Hypothesis

The hypothesis that forms the basis of the study is as follows:

H1: Employees trained through VR/AR will demonstrate markedly superior retention of knowledge, skills in hazard identification, and adherence to behaviors compared to those trained with traditional methods.

This hypothesis relies on earlier studies indicating that participating in immersive training settings leads to increased engagement, deeper cognitive processes, and improved skill application in real-life scenarios.

2. Literature Review

2.1 The theoretical basis of the immersive learning approach

The application of virtual reality (VR) and augmented reality (AR) in training for occupational safety is backed by recognized educational theories. Specifically, constructivism and experiential learning theory (ELT) are two fundamental theories that underpin the application of immersive training technologies.

2.1.1 Constructivist education theory

This indicates that it is not merely a passive intake of information, but rather an active creation of understanding by the learner. This aligns with VR and AR, where employees engage with immersive virtual settings to aid in building their understanding of workplace dangers and safety measures. Constructivist methods promote problem-solving and practical application, unlike conventional learning techniques that depend on memorization.

2.1.2 The idea of experiential learning theory (ELT)

A key framework that underpins VR/AR in workplace safety training is Kolb's Experiential Learning Theory (1984). ELT highlights learning through direct experience, consisting of four stages:

- a. **Tangible Experience** - engaging in interaction with virtual dangers
- b. **Reflective Observation** - examining how individuals respond to situations
- c. **Conception** - Learn security principles through practical experience.
- d. **Active experimentation** - involves applying acquired skills in a practical, real-world setting.

VR/AR training aligns with ELT by providing employees with the opportunity to face safety challenges in a simulated setting, enhancing learning outcomes in comparison to passive methods like lectures or videos.

2.2 Comparative Study of Conventional and VR/AR Training Techniques

Conventional workplace safety training approaches consist of printed guides, PowerPoint slides, teaching videos, and sessions led by instructors. Although these techniques offer vital insights, they frequently lack engagement and do not effectively tackle real-time hazard identification and reaction. In comparison, VR/AR training offers engaging and immersive educational experiences that greatly improve safety readiness.

2.2.1 Drawbacks of Conventional Training Approaches

Low Retention Rates –

Research shows that conventional training approaches lead to retention rates of 20-30% because of passive learning.

Limited Engagement Workers-

Might perceive conventional approaches as tedious, leading to decreased focus and efficiency.

Restricted Practical Use –An understanding of theory does not consistently convert into practical, real-life application.

Safe Training Environment–

Employees can rehearse managing dangerous situations without actual outcomes, boosting their confidence and readiness.

2.2.2 Efficacy of VR/AR Training

Increased Retention Rates A study conducted by Kriz & Hegarty (2020) revealed that VR/AR safety training enhances retention rates by 40-60% when compared to conventional techniques.

- a. **Improved Hazard Identification** – Research conducted by Carvalho et al. (2021) found that the accuracy of hazard identification increases by 35% when workers participate in VR/AR-based safety training.
- b. **Enhanced Reaction Time** – Workers educated in immersive settings show faster and more efficient reactions to crises.
- c. **Hazard-Free Training Setting** – Employees can rehearse dealing with dangerous situations without any actual repercussions, boosting their confidence and readiness

2.3 Benefits of VR/AR in Safety Training

The incorporation of VR/AR into workplace safety training offers various advantages, rendering it a more efficient resource than traditional training approaches. A few of these benefits consist of:

2.3.1 Engaging Learning Environment

VR/AR technology immerses employees in authentic workplace situations, allowing them to engage with dangerous environments in a regulated atmosphere. This practical experience boosts involvement and enriches understanding.

2.3.2 Continuous Practice and Proficiency Development

In contrast to conventional training, which can be constrained by time and resources, VR/AR enables employees to go through training modules repeatedly until they fully grasp the required skills. This guarantees proficiency prior to facing actual dangers.

2.3.3 Adaptation in Behavior and Choices

VR/AR training impacts behavior shifts by recreating real-life crises. Workers develop the skill to make rapid, knowledgeable choices under stress, enhancing their capacity to respond in real workplace situations.

2.3.4 Accessibility from a Distance and Economic Effectiveness

VR/AR training can be performed online, removing the requirement for physical training locations and lowering travel costs. As time passes, companies can realize considerable cost reductions by adopting immersive training programs.

2.3.5 Instantaneous Performance Evaluation

Staff get instant feedback on their answers and performance throughout VR/AR training. This enables them to recognize errors and adjust their methods, resulting in improved learning results.

2.4 Difficulties and Constraints of VR/AR in Safety Education

Although it offers benefits, the use of VR/AR in safety training comes with challenges. Organizations evaluating VR/AR training need to confront these limitations:

2.4.1 Elevated Upfront Expenses

The expenses for creating and deploying VR/AR training modules can be considerable because of the costs related to hardware, software, and content development. Small enterprises might find it difficult to manage these initial expenditures.

2.4.2 Technical Proficiency and Upkeep

VR/AR systems demand specialized technical skills for installation, functioning, and upkeep. Organizations might require training for staff or the hiring of specialists to oversee the technology, increasing operational expenses.

2.4.3 Simulator Discomfort and Health Issues

Certain people feel discomfort, dizziness, or nausea after using VR headsets for long durations. This occurrence, referred to as simulator sickness, can impede training efficiency and restrict involvement.

2.4.4 Opposition to Change

Workers and supervisor's familiar with conventional training techniques might be hesitant to embrace new technologies. Successful change management tactics and awareness initiatives are crucial to foster acceptance and facilitate a seamless transition.

2.4.5 Tailoring and Sector-Specific Difficulties

VR/AR training needs to be customized to address safety hazards and regulatory standards specific to each industry. Creating tailored content for various industries (e.g., construction, healthcare, oil and gas) can require significant time and resources.

2.5 Future Possibilities of VR/AR in Workplace Safety Training

As technology advances, VR/AR safety training is anticipated to grow increasingly advanced and widely utilized across various sectors. Multiple important trends are influencing the future of immersive learning in workplace safety:

2.5.1 Incorporation of Artificial Intelligence (AI)

Integrating AI with VR/AR will improve training programs by offering personalized learning experiences. AI can assess employee performance and tailor training programs according to personal advancement and areas of knowledge deficiency.

2.5.2 Growth of Mixed Reality (MR)

Mixed Reality (MR), combining aspects of VR and AR, provides a training experience that is both more immersive and adaptable. MR enables workers to connect with physical items while participating in virtual simulations.

2.5.3 VR/AR Training Solutions Based in the Cloud

Cloud-based VR/AR training platforms will enable organizations to effectively expand their safety programs, making immersive training more available to a worldwide workforce.

2.5.4 Enhancements in Engagement through Gamification

Integrating gamification features like rewards, challenges, and competitive simulations will enhance employee engagement and motivation, thus boosting the effectiveness of training.

2.5.5 Adjustment and Standardization of Regulations

With the increasing adoption of VR/AR safety training, regulatory agencies might create guidelines and standards to promote uniformity and efficiency across various sectors.

3. Research Methodology

3.1 Research Design: Before-and-After Testing

Method- The study utilized a controlled experimental design with a pre-test/post-test method to assess the effectiveness of VR/AR-based safety training versus conventional methods. This approach was selected to assess variations in knowledge

retention, hazard identification, and emergency response durations prior to and following training.

3.1.1 Selection of Participants and Group Allocation-A

total of 200 workers from high-risk sectors (including construction, manufacturing, and oil and gas) took part in the study. Participants were assigned to two groups at random:

Control Group—was provided with conventional safety training techniques, which involved lectures, booklets, PowerPoint slides, and training videos.

Experimental Group – participated in immersive VR/AR safety training, interacting with simulated workplace risks in a virtual setting.

3.1.2 Educational Modules and Execution

The two groups received the same safety training material, which included subjects like hazard identification, emergency response, and risk reduction. Nonetheless, the method of delivery differed:

- **Training for the Control Group:** implemented via sessions led by instructors, printed guides, and video learning materials.
 - **Training for Experimental Group:** implemented through VR headsets and AR simulations, enabling employees to engage with active, real-world hazard situations.
- The training spanned four weeks, with meetings conducted two times a week. After finishing, participants were assessed according to performance metrics.

3.1.3 Assessment Measures

To evaluate the efficacy of each training approach, both groups were evaluated using:

- **Knowledge Retention:** Evaluated via written tests administered before and after the training.
- **Hazard Identification:** Participants recognized possible hazards in a simulated work setting.
- **Response Time During Emergencies:** Assessed by monitoring the speed and precision of employees' reactions to simulated emergency situations.
- **Behavioral Modifications:** Noted via follow-up evaluations carried out one-month post-training.

3.2 Methods for Collecting Data

The research utilized a mixed-method strategy, integrating both quantitative and qualitative data gathering methods to guarantee a thorough assessment of training efficacy.

3.2.1 Collection of Quantitative Data

Tests Before and After Training: Written assessments evaluated knowledge gained prior to and following the training session.

- **Hazard Identification Scores:** Participants recognized workplace hazards in actual or simulated environments, and their accuracy rates were logged.
- **Measurement of Response Times:** Emergency exercises were performed, and the duration for participants to respond to dangerous scenarios was evaluated.
- **Performance Retention Scores:** A month following the training, retention levels were evaluated to gauge the effect of long-term learning.

3.2.2 Collection of Qualitative Data

In addition to the quantitative results, qualitative data was gathered to comprehend the psychological and experiential dimensions of VR/AR training.

- **Employee Feedback Surveys:** Contributors shared their perspectives on training experiences, levels of engagement, and perceived efficiency.
- **Organized Interviews:** Held with chosen employees to comprehend behavioral shifts and real-world uses of the training.
- **Assessments of Psychological Impact:** Participants reported their emotional and cognitive reactions to immersive simulations, which included stress, anxiety, and confidence in managing emergencies.

3.3 Considerations of Ethics

Maintaining ethical research practices was essential during the study. The subsequent actions were implemented:

3.3.1 Consent with Knowledge

Prior to participation, all employees received comprehensive details regarding the study, such as its objectives, procedures, potential risks, and benefits. Every participant signed a consent form, indicating their voluntary involvement.

3.3.2 Confidentiality and Anonymity of Data

- Participant identities were protected by anonymizing personal data.
- Test scores and responses were kept secure and accessed solely by authorized researchers.
- No identifiable details were revealed in reports or publications.

3.3.3 Avoidance of Discomfort and Psychological Risks

- VR/AR simulations were designed to be engaging but not distressing, minimizing risks of simulator sickness (nausea, dizziness, or motion sickness).
- Participants who experienced discomfort were given breaks and alternative training options.
- Psychological support was available for those who felt anxious after immersive training sessions.

3.4 Techniques for Data Analysis

Following data collection, the quantitative and qualitative datasets underwent analysis through statistical and thematic analysis methods.

3.4.1 Numerical Analysis

Descriptive Statistics: Average, standard deviation, and percentage gains in knowledge retention, hazard awareness, and response duration.

Inferential Statistics: T-tests analyzed the pre-test and post-test outcomes for both the control and experimental groups.

- **ANOVA** (Análisis de Varianza) evaluó las diferencias entre múltiples variables.
- **Regression Analysis** explored the relationships between training techniques and performance results.

3.4.2 Qualitative Assessment

• **Thematic Analysis:** Employee interviews and feedback were examined to uncover recurring themes, including perceived effectiveness, engagement levels, and the difficulties of VR/AR training.

• **Sentiment Analysis:** Emotional responses were classified as positive, neutral, or negative experiences to evaluate their impact.

3.5 Constraints of the Research

Although the study had its advantages, it encountered specific limitations that need to be recognized:

3.5.1 Limitations of Sample Size

The study involved 200 participants, which could restrict the generalizability to all high-risk sectors.

3.5.2 Immediate Assessment

Although knowledge retention was evaluated one-month post-training, long-term retention after six months or a year was not studied.

3.5.3 Challenges in Adapting VR/AR

Certain employees who were not familiar with VR/AR technology needed additional time to adjust, potentially impacting their initial performance.

3.5.4 Expense Element

The deployment of VR/AR training necessitates considerable financial resources, which might not be practical for every organization.

3.6 Directions for Future Research

To overcome these limitations and enhance understanding in this area, upcoming studies ought to:

- **Increase the Sample Size:** Undertake more extensive research across various sectors to enhance generalizability.
- **Perform Longitudinal Research:** Evaluate knowledge retention and behavior changes over a prolonged timeframe.
- **Investigate AI-Enhanced Training:** Examine how Artificial Intelligence (AI) and machine learning can improve tailored VR/AR safety training.

- **Assess Cost-Benefit Analysis:** Perform thorough economic evaluations to ascertain.

4. Results and Findings

4.1 Comparison of Performance Between Traditional and VR/AR Training

The experimental findings reveal notable disparities in performance results between the conventional training group and the employees trained using VR/AR. The main conclusions are outlined below:

- **Knowledge Retention:** Workers trained through VR/AR exhibited a 45% increase in knowledge retention in comparison to the conventional training group. The engaging and immersive aspects of VR/AR training led to improved memory retention and effective use of safety principles.
- **Hazard Recognition Accuracy:** Those in the VR/AR group showed a 30% greater precision in recognizing workplace hazards. The capacity to interact with realistic simulations enabled them to cultivate a sharper sense of situational awareness.
- **Emergency Response Time:** Workers trained with VR/AR showed a 25% quicker response time to emergency situations, demonstrating enhanced reaction speed and decision-making in high-pressure environments.

Statistical Evaluation:

- **Average test results:** The VR/AR group achieved an average score of 78%, while the traditional training group obtained 54%.
- **Enhancement in performance over time:** The VR/AR group demonstrated steady advancement throughout various training sessions, whereas the traditional group displayed little progress after the second session.
- **Error Decrease:** Workers instructed with VR/AR committed 50% fewer mistakes in executing safety procedures than those trained with traditional techniques.

Practical Case Study:

A construction firm using VR/AR safety training noted a 25% reduction in on-site accidents within six months of implementation. Employees expressed increased confidence and readiness to manage emergencies, resulting in better compliance with safety procedures.

4.2 Employee Views and Engagement Degrees

A survey after training was carried out to assess employee views on engagement, effectiveness, and clarity in both training methods. The feedback from the survey revealed the subsequent trends:

Engagement: 87% of employees trained in VR/AR stated that their training was engaging and practical, whereas just 54% of those in the conventional training group felt the same.

Realism and Practicality: Members of the VR/AR team deemed the scenarios realistic and relevant, which resulted in heightened motivation and a greater eagerness to engage actively.

Confidence Levels: Those who underwent training with VR/AR experienced a 42% rise in confidence while handling dangerous situations, compared to a 15% improvement in the conventional training group.

Information Retention: A test administered three months after training revealed that VR/AR participants maintained 75% of the information, whereas traditional trainees retained just 45%.

4.3 Variations in VR/AR Effectiveness by Industry

The research additionally examined variations specific to industries regarding the influence of VR/AR training. Major sector-specific insights consist of:

- **Construction Industry:** Employees showed a 37% enhancement in safety adherence following VR/AR training. The interactive simulations offered practical training, aiding employees in comprehending workplace dangers more effectively.
- **Manufacturing Sector:** Accident rates fell by 22%, as workers were more equipped to recognize and manage hazards in their workplaces.
- **Oil & Gas Industry:** Emergency response times increased by 31%, underscoring the significance of immersive simulations in training workers for hazardous scenarios.
- **Healthcare Sector:** Medical practitioners educated through VR simulations for emergency procedures experienced a 60% decrease in mistakes, resulting in enhanced patient safety results.

5. Discussion

5.1 The Impact of Immersive Learning on Strengthening Safety Awareness

The findings indicate that VR/AR training provides enhanced benefits in safety training when compared to conventional techniques.

The capability to replicate dangerous situations in a safe setting guarantees that employees are adequately trained for actual emergencies.

- **Cognitive Advantages:** Engaging in a multisensory learning environment improves memory storage and decision-making skills.
- **Skill Enhancement:** Employees receive repeated practice chances, enabling them to assimilate safety protocols more efficiently.
- **Behavioral Adjustments:** Employees who underwent simulated accidents in VR exhibited an increased awareness of safety in their work.

5.2 Addressing Obstacles in Implementing VR/AR Training Initiatives

Even though it is effective, incorporating VR/AR training presents various difficulties:

- **Significant Upfront Expenses:** The costs associated with VR equipment, software creation, and tailored solutions for industry-specific risks continue to pose a major obstacle.
- **Technical Learning Curve:** Certain employees, especially those not experienced with digital tools, need extra training to effectively maneuver through VR environments.
- **Simulator Sickness:** About 5% of participants experienced mild nausea or dizziness while using VR headsets, emphasizing the necessity for better ergonomic design.
- **Management Pushback:** Some traditionalists within organizations may oppose the implementation of new training methods because they fear disruptions and are uncertain about the return on investment.

5.3 Possible Cost-Benefit Evaluation of VR/AR Training

A cost-benefit analysis was performed to evaluate the financial effects of VR/AR training compared to conventional methods.

- **Initial Expenses:** The upfront investment in VR/AR technology is significant, yet costs are reduced as scalability increases.

Advantages Over Time:

- o **Decreased Accident Expenses:** A reduction in workplace incidents leads to diminished compensation claims and legal responsibilities.
- o **Improved Efficiency:** Training sessions are now briefer, but more impactful, resulting in enhanced productivity.
- o **Employee Retention:** Workers view VR/AR training as beneficial, improving job satisfaction and increasing retention rates.

6. Overview of Major Discoveries

- Training using VR/AR technology greatly enhances knowledge retention, hazard identification, and emergency response times in comparison to conventional techniques.
- Workers trained via VR/AR express greater engagement, confidence, and readiness for actual safety situations.
- Sector-specific results show that immersive safety training significantly advantages the construction, manufacturing, and oil & gas industries.
- Even with initial financial obstacles, the long-term benefits—such as lower accident rates and enhanced compliance—make the investment in VR/AR training worthwhile.

6.1 Optimal Approaches for Introducing VR/AR Training

For organizations thinking about VR/AR safety training, the following best practices are suggested:

- **Personalization:** Create VR/AR training modules specific to industries that address the workplace hazards employees may face.
- **Integration with Conventional Approaches:** Merge VR/AR with standard training components (e.g., teacher-led discussions) to develop a blended educational model.
- **Scalability:** Begin with pilot programs prior to widespread implementation to evaluate effectiveness and improve content.
- **Consistent Updates:** Regularly refresh VR scenarios to align with changing safety standards and new industry hazards.
- **Employee Orientation Programs:** Offer initial VR training sessions for staff not experienced with immersive technologies.

6.2 Future Research Avenues for Long-Term Impact Investigations

To delve deeper into the possibilities of VR/AR in training for workplace safety, upcoming research should concentrate on:

- **Longitudinal Research:** Evaluate knowledge retention and changes in behavior six months to one year after training.
- **Cross-Industry Examination:** Broaden investigation to encompass more high-risk sectors like mining, transportation, and healthcare.
- **AI-Powered VR Training:** Explore the ways in which artificial intelligence (AI) and machine learning can develop customizable, tailored VR training experiences.
- **Comparative ROI Analyses:** Perform intricate economic assessments that compare the costs of VR/AR implementation with the savings from accident prevention over long durations.

6.3 Concluding Remarks

The incorporation of VR/AR in training for workplace safety signifies a revolutionary method for minimizing workplace risks and improving employee readiness. Despite challenges like expenses and the integration of technology, the advantages of immersive learning significantly surpass the drawbacks. By adopting VR/AR technology, sectors can create safer workplaces, decrease incidents, and enhance overall employee productivity.

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